

REGIONAL TRANSIT ISSUE PAPER

Agenda Item No.	Board Meeting Date	Open/Closed Session	Information/Action Item	Issue Date
5	8/26/19	Open	Information	08/20/19

Subject: SacRT Forward Update

ISSUE

Update the Board on SacRT Forward.

RECOMMENDED ACTION

None Required.

FISCAL IMPACT

None.

DISCUSSION

After two years of planning and public outreach, SacRT Forward will launch on Sunday, September 8, 2019. The Board adopted the new network at the February 25, 2019 meeting and since then staff has been working hard on prepping for launch day.

The SacRT Forward Implementation Committee made of up staff leads from all Departments inside SacRT has been meeting weekly since October 2018 to prepare for launch day to ensure that our launch is seamless and does not negatively impact our customers. We have been coordinating with the City of Sacramento, the County, Rancho Cordova and Citrus Heights on making bus stop improvements to support the new routes. The SacRT Forward Street Team has been out riding the system every day to help our riders learn about the new system and answering any questions they may have.

We have prepared a launch day plan that will ensure we have staff and volunteers out on the system both Sunday, September 8 and Monday, September 9. Staff will be located at all major transit centers, riding routes and roving the system to make for a smooth transition. We will have the SacRT Forward Command Center established to control the flow of information and update the General Manager and executive staff every four hours on system performance and how launch day is progressing.

Staff will give a presentation on the SacRT Forward update at the Board meeting.

Approved:

Presented:

Final 8/21/19

General Manager/CEO

Director, Planning